

# BIOGRAPHY



Bob Osborn is Chief Technology Officer-Federal for ServiceNow. Bob is an accomplished senior executive who has held many high level IT leadership positions, including Director of Logistics IT for the U.S. Army G4, Deputy J6/CIO for U.S. Transportation Command, Deputy CIO at the Department of Energy's National Renewable Energy Laboratory, and CIO of the National Nuclear Security Administration.

He has led major IT and organizational transformations throughout his career and is a thought leader recognized across the public sector market.

As a user of ServiceNow, Bob led ITIL based Enterprise Service Management standardization within the Department of Energy. Bob also served as a United States Marine Corps officer for 27 years.

## About Servicenow

**ServiceNow, Inc.** is a cloud computing company headquartered in Santa Clara, California. It was founded in 2003 by Fred Luddy, the previous CTO of software companies Peregrine Systems and Remedy Corporation. ServiceNow is listed on the New York Stock Exchange and is a constituent of the Russell 3000 index.

ServiceNow offers everything-as-a-service cloud computing, including platform-as-a-service (PaaS) enterprise service management software for human resources, law, facilities management, finance, marketing, and field operations. ServiceNow specializes in ITSM applications and provides forms-based workflow application development. ServiceNow has integration options for platforms such as Salesforce, JIRA, SharePoint, and BMC Remedy Action Request System. The company has a global presence with operations in North America, South America, Asia, Europe and Africa.